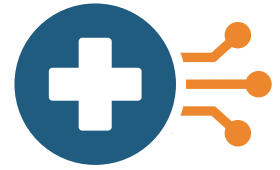


Which MO HealthNet Managed Care plan is right for me?

MO HealthNet (Missouri Medicaid) has 3 different Managed Care plans to choose from. All 3 plans must provide the same benefits and health services. **The biggest difference between plans is which healthcare providers they work with.**



When you're approved for MO HealthNet, you're automatically assigned to one of the Managed Care plans. You can switch if needed. Use this guide to help decide which plan is right for you.

What is the main thing to consider when choosing a plan?

When choosing a Managed Care plan, consider its healthcare providers, such as the doctors, clinics, and hospitals they work with. You will need to choose a primary care provider (PCP) – a doctor, nurse practitioner, clinic, or hospital that you will go to for most of your healthcare. They must be contracted with the same Managed Care plan you're in.

How can I choose a plan based on healthcare providers?

Use the table below to learn the action to take based on your situation.

If this is your situation...	... take this action
You already go to a PCP or specialty doctor you like, but you don't know if they work with one or more of the MO HealthNet Managed Care plans.	To ask if your PCP or specialty doctors are with one or more MO HealthNet Managed Care plans, either: • Call your PCP and specialty doctors' offices to ask • Call the MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627 Knowing which plans your PCP or specialty doctors are contracted with can help you choose a plan.
You already have a healthcare provider you like, but you found out they don't work with any MO HealthNet Managed Care plans.	Ask the healthcare provider to consider signing on with the Managed Care plan you're interested in.
You don't have a healthcare provider yet.	Call one or more Managed Care plans to ask for names and contact info of their Managed Care healthcare providers near you.

Other things to consider when choosing a plan

If more than one of the Managed Care plans work with the healthcare provider you want, you may want to choose your plan based on these other factors:

Some plans may offer extra services or programs

All MO HealthNet Managed Care plans need to cover the same basic benefits and health services. However, some plans also offer extra services or programs you might want, such as memberships for local youth clubs, weight loss programs, or childbirth classes.

Some plans may make it easier to contact them or find plan information

Here are some things to look for:

- How can I contact my Managed Care plan? For example, look for a mobile app, chat box, or the option to contact your plan through social media.
- How easy is it to find my plan info online, such as my member ID card or benefits? Browse the plan's website or mobile app to see how easy it is for you to access your info and important documents.
- How long does it take for them to answer a phone call? Call the plans at the same time of day so you're comparing them fairly.

Consider joining the same plan other members of your family are in

Every eligible family member can choose their own Managed Care plan. However, it may be easier if all your family members are covered under the same plan and can see the same doctors.

You can switch to a different Managed Care plan:

- Within 90 days of the date your coverage started (shown in your first approval letter)
- During your open enrollment period, which happens once a year when you already have MO HealthNet
- Anytime, for reasons of "just cause," such as a plan not having doctors in your area

To learn about switching plans, visit mymohealthportal.com or call **800-348-6627**.



Need more help?

Find free, virtual or in-person help from a trained assister near you. Visit covermissouri.org or call **800-466-3213** to set up an appointment.



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