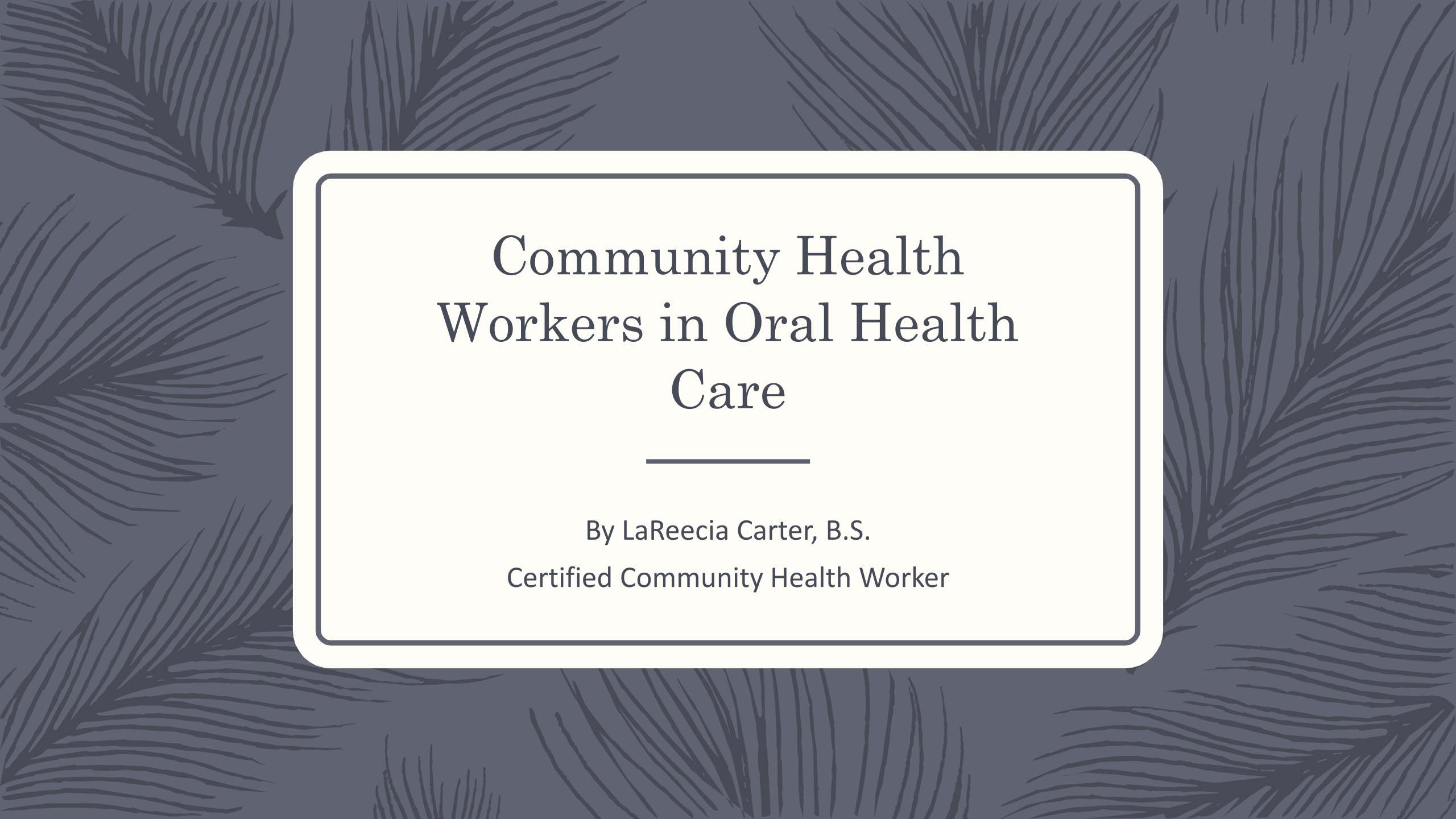




Community Health Workers in Oral Health Care

By LaReecia Carter, B.S.
Certified Community Health Worker



My Background

Education

- University of Missouri, St. Louis (Major: Sociology , Minor: Psychology)
- St.Louis Community College, Workforce Program
- Certified Community Health Worker within the State of Missouri.

LOCAL

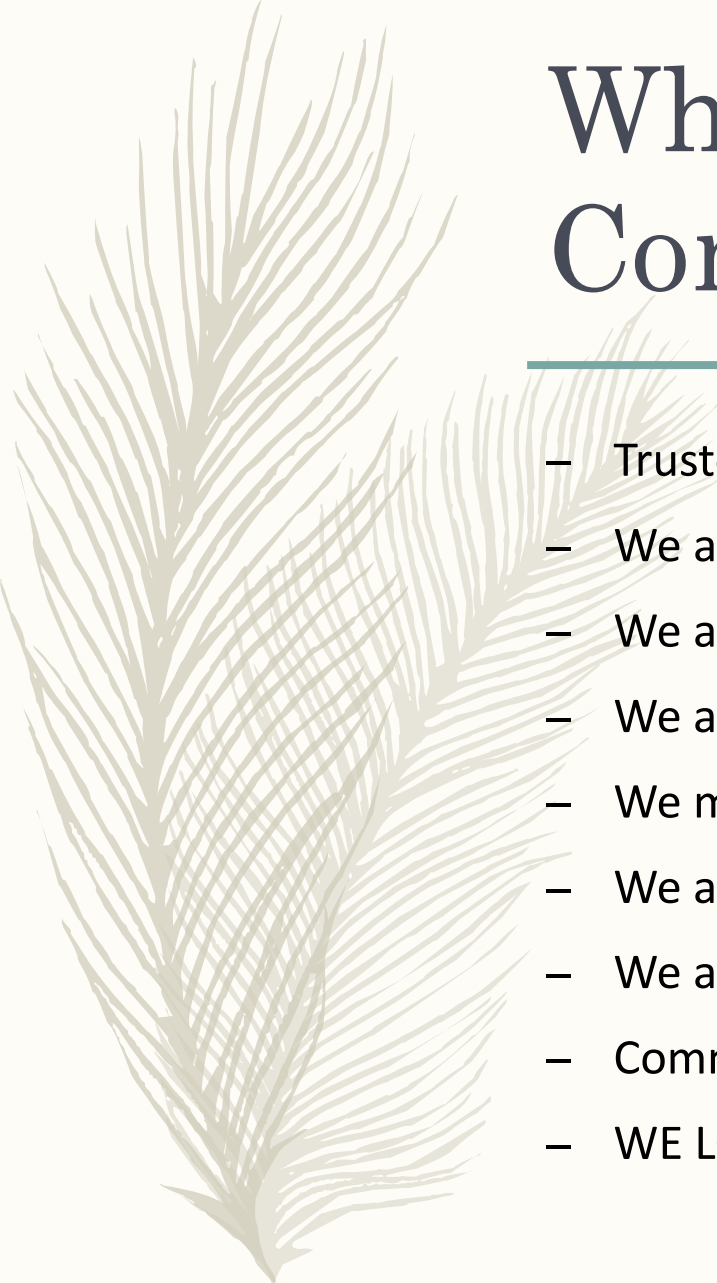
- Community Health Worker Board of Leaders for STL CHW Coalition

STATE

- Treasurer of the Community Health Worker Association of Missouri,
- CHW representative on the MO Credentialing Board.

NATIONAL

- Community Health Worker National Association Charter Member



What is a Community Health Worker?

- Trusted members of the communities we serve
- We are the CHANGE that people can relate to
- We are the Community
- We are the Resources
- We meet People where they are
- We are the link between Community and Health
- We are not Social workers, but we love and respect them.
- Community health workers is a lifestyle and not a job
- WE LOVE WHAT WE DO



Family Care Health Centers | Federally Qualified
Health Center



Family Care Health Centers: Who We Serve

- *22,000+ patients who live in St. Louis City and St. Louis County and surrounding areas*
- *Approximately 15% of patients are uninsured*
- *Approximately 50% of patients receive Medicaid*
- *22% of patients are best served in another language*
- *Community Health workers served approximately 4213 unique patients*
- *Within those 2610 where under the age of 18*

How CHWs work within the systems

- Meet with Patients the access their needs through a PRAPARE (Protocol for Responding to and Assessing Patients Assets, Risks, and Experiences)
- We make a plan with the patient to address needs
- We access resources that would be available to the patient
- We go the extra mile
- We follow up
- We follow up
- Complete the mission

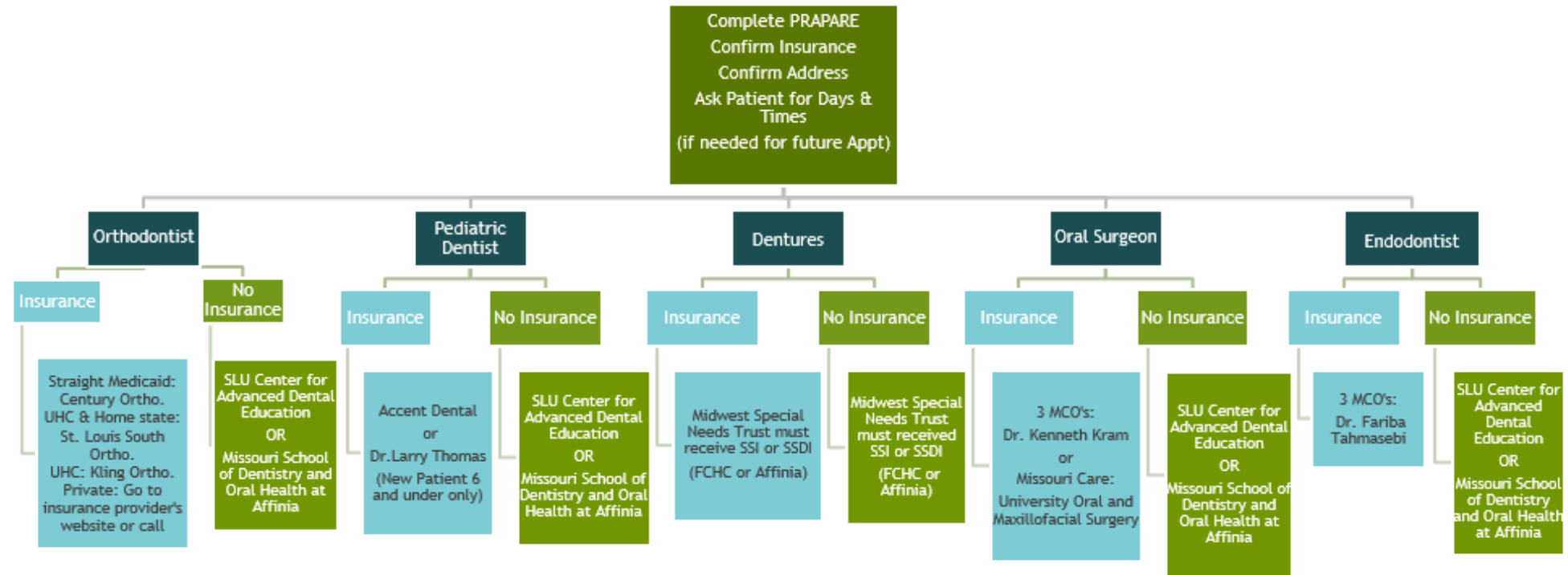


CHW Integration in the Dental Department

- CHWs joined FCHC in 2017 and immediately joined the dental team
- CHWs met with dental providers to learn the patients' needs for care coordination
- CHWs learned about the specialty dental resources in St. Louis
- CHWs help reach the patients that fall between the cracks
- CHWs help link patients to specialty care



Dental Work Flow





Lessons Learned

Successes

- Patients receive the oral health care they need
- Reduction of unnecessary ER and inpatient hospital visits due to untreated complications
- Ensuring pregnant women receive care while they have access

Challenges

- Not enough resources
- Language
- Transportation

Contact
Information:
LaReecia Carter
Family Care
Health Centers
St.Louis, MO
lcarter@fchcstl.org
314-353-5190
ext 3410

