



MO HealthNet 101

Missouri Coalition for Oral Health

January 26, 2023

Presented by Amanda Fahrendorf





Objectives

Your Presenter:

Amanda Fahrendorf is the Lead Education & Training Specialist located in the Department of Social Services (DSS), MO HealthNet Division (MHD), Education and Training Unit.

During her 21 years of tenure with DSS, Amanda has built strong relationships with providers to streamline processes to serve our providers and participants. She provides training and interpretation of MHD policy, program limitations and benefits and proper billing procedures.

Amanda has a Bachelors of Science degree in Business Management from William Woods University.











What is MO HealthNet?

MO HealthNet is Missouri's Medicaid Program.

Individuals who do not have health insurance or need help paying for health care may be eligible for coverage through MO HealthNet.



Who is Eligible for MO HealthNet?

Eligibility for MO HealthNet depends on an individuals income, age, health and individual needs.

An individual may be eligible if they fit into any of the categories below:

Senior- Age 65 and older

Parent or Caretaker with a Child - under the age of 19

Child- Age birth to 18

Women with No Health Insurance - Age 18 to 55

Adult without Disabilities Age-19 to 64 Pregnant Women- Age 19 to 64

Women with Breast or Cervical Cancer- Under age 65

Person with Disabilities- No age limitation

Blind or Visually Impaired Adult-Age 18 and older



1



Apply

2

Complete Form

3

Submit

MO HealthNet Application

There are three ways an individual can apply for MO HealthNet coverage:

01

Online Portal

02

By phone

855-373-9994

03

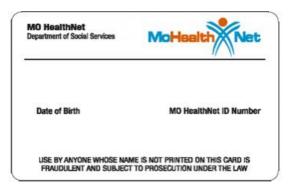
Download and print, or scan the <u>application</u>

Review the <u>How to Apply for</u>
<u>MO HealthNet</u> video for more information

Eligible

Once an individuals application is processed, they will receive a letter letting them know if they are eligible for MO HealthNet coverage.

If the individual is approved, they will receive a MO HealthNet Identification Card and information explaining the type of services and coverage they have.





Type of MO HealthNet Coverage

Once an individual is approved for MO HealthNet coverage, they will either receive coverage through Fee-For-Service (FFS) or Managed Care (MC).





FFS participants include:

- People with Disabilities
- Seniors
- Blind or Visually Impaired
- Women with Breast or Cervical Cancer





MC participants include:

- Children
- Pregnant Women
- Newborns
- Families



Managed Care Plans

Healthy Blue 833-388-1407 Website



Show Me Healthy
Kids
877-236-1020
Website







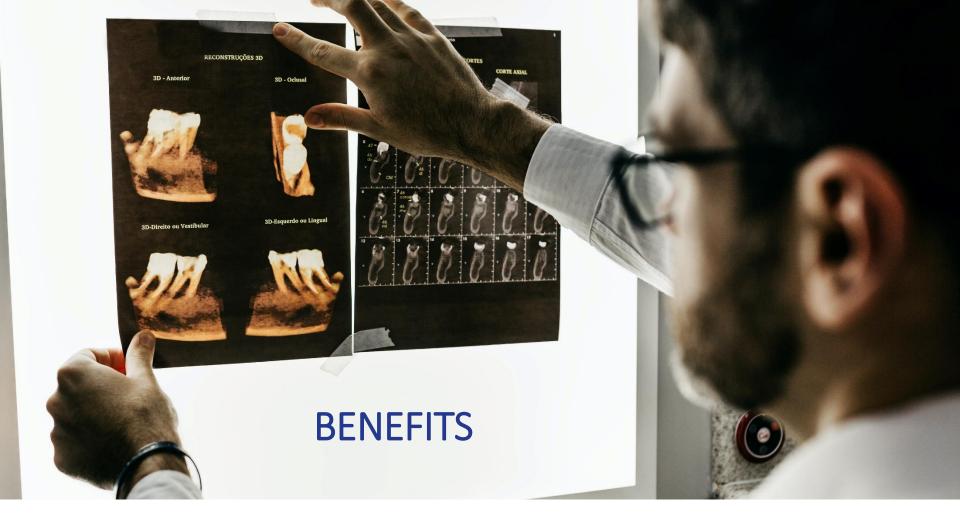




Home State Health 877-236-1020 <u>Website</u>



United Health Care 866-292-0359 <u>Website</u>



Benefits differ based on how the participant qualifies for MO HealthNet.

All participants are assigned a Medical Eligibility (ME) Code.

ME Codes specify what benefits a participant qualifies for.

Specific ME code descriptions can be found in the <u>Provider Resource Guide</u>.

Medical Eligibility (ME) Codes

Full Comprehensive Package for MO HealthNet Adults				
ME Code	Description	ME Code	Description	
03	Aid to the Blind	45	Pregnant Woman—Poverty	
12	MO HealthNet Aid to the Blind	61	MO HealthNet for Pregnant Women— Health Initiative Fund	
15	Supplemental Nursing Care—Aid to the Blind	95	Show-Me Healthy Babies Pregnant Women income above 196% and up to 300%	
18	MO HealthNet for Pregnant Women	96	SMHB Unborn Child income 0 to 300%	
43	Pregnant Woman—60 Day Assistance (MO HealthNet for Families criteria)	98	SMHB Post-Partum	
44	Pregnant Woman—60 Day Assistance— Poverty			

CHIP Packages with Premium				
ME Code	Description	ME Code	Description	
73	Children ages 1-18; family income 150+ to 185%	75	Children ages 0-18; family income 225+ to 300%	
74	Children ages 0-18; family income 185+ to 225%	4M	MO HealthNet for Kids (CHIPS Fund)	

Medical Eligibility (ME) Codes

Limited Benefit Package for MO HealthNet Adults				
ME Code	Description	ME Code	Description	
01	Old Age Assistance	26	Ethiopian Refugee	
02	Blind Pension	55	Qualified Medicare Beneficiary (QMB)	
04	Permanently and Totally Disabled	58	Presumptive Eligibility (Subsidized)	
05	MO HealthNet for Families—Adult	59	Presumptive Eligibility (Non-Subsidized)	
E2	Adult Expansion Group	80	Extended Women's Health Services	
10	Refugees other than Cuban, Haitian, Russian Jew, or Ethiopian	81	Temporary Assignment Category	
11	MO HealthNet—Old Age Assistance	82	Missouri Rx (Medicare Part D wrap-around benefits)	
13	MO HealthNet—Permanently and Totally Disabled	83	Breast or Cervical Cancer Control Project— Presumptive	
14	Supplemental Nursing Care—Old Age Assistance	84	Breast or Cervical Cancer Control Project— Regular	
16	Supplemental Nursing Care—Permanently and Totally Disabled	85	Ticket to Work Health Assurance— Premium	
19	Cuban Refugee	86	Ticket to Work Health Assurance—Non- Premium	
21	Haitian Refugee	89	Uninsured Women's Health Services	
24	Russian Jew Refugee	94	Show-Me Healthy Babies—Presumptive Eligibility income to 300%	

Medical Eligibility (ME) Codes

Full Comprehensive Package for MO HealthNet Kids				
ME Code	Description	ME Code	Description	
06	MO HealthNet for Families—Child	57	Child Welfare Services—Foster Care— Adoption Subsidy	
07	Foster Care—Title IV-E	60	Newborn	
08	Child Welfare Services—Foster Care	62	MO HealthNet—Health Initiative Fund	
23	MO HealthNet for Kids in Vendor Institution	64	Group Home—Health Initiative Fund (State Placement)	
28	Department of Mental Health—Foster Care	65	Group Home—Health Initiative Fund (Parent/Guardian Placement)	
29	Division of Youth Services—Foster Care	66	Foster Care—Homeless, Dependent, Neglected (HDN)—Health Initiative Fund	
30	Juvenile Courts—Foster Care	67	Department of Mental Health—Foster Care—Health Initiative Fund	
33	MO Children with Developmental Disabilities (DMH Match)	68	Division of Youth Foster Care—Health Initiative Fund	
34	MO Children with Developmental Disabilities (DSS Match)	69	Juvenile Courts—Health Initiative Fund	
36	Adoption Subsidy—Federal Financial Participation	70	Juvenile Courts—Poverty	
37	Title XIX—Homeless, Dependent, Neglected	71	MO HealthNet for Kids—148+ to 150% Poverty, Age 1-5	
38	Independent Foster Care Children ages 18- 26	72	MO HealthNet for Kids—148+ to 150% Poverty, Age 6-18	
40	MO HealthNet—Poverty	87	Presumptive Eligibility Children	
41	MO HealthNet for Kids in Vendor Institution—Poverty	88	Voluntary Placement Agreement (Fee-For- Service only)	
49	Department of Mental Health—Poverty	97	Show-Me Healthy Babies—Newborns age 0-1; family income 196+ to 300%	
50	Division of Youth Services—Poverty	0F	Foster Care – IMD Placement	
52	Division of Youth Services—General Revenue	5A	Adoption Sub-Guardianship IMD Placement	
56	Adoption Subsidy—Title IV-E	9S	SMHB Newborns >= 186% FPL	



MANAGED CARE









Managed Care Benefits



24-hour access by phone



Ambulance
Ambulatory Surgical Center



Birthing Center



Asthma*



Behavioral Health and Substance Use Disorders (including emergency)



Chiropractic Services*



Complementary Health and Alternative Therapy for Chronic Pain Management*



Comprehensive Day Rehab (recovery from serious head injury*



Diabetes Education and Self-Management Training* Diabetes Prevention Program *



Inpatient/Outpatient Services



Laboratory Tests and X-Rays



Preventative Care

^{*}Benefits that are limited based on your eligibility group or age









Managed Care Benefits



Dental Services*



Durable Medical Equipment



Emergency Medical and Post-Stabilization Services



Family Planning Services
Maternity Services



Healthy Children and Youth (HCY) Services



Hearing Aids and related Services*



Home Health Services*
Personal Care



Hospice* (in the last six months of life



Pharmacy**



Primary Care Provider (PCP)
Services

*Benefits that are limited based on your eligibility group or age

**Benefits are covered by MO HealthNet FFS Program









Managed Care Benefits



Specialty Care with PCP Referral



Transportation to Medical Appointments*



Therapy Services*
Physical, Occupational, Speech



Treat No Transport (TNT)
Services



Tobacco Cessation Counseling



Local Health Dept Services
Immunizations and screening, diagnosis and treatment of STD, HIV, Tuberculosis and Lead Poisoning



Transplant Related Services



Vision*

*Benefits that are limited based on your eligibility group or age











Additional Benefits At No Cost For Healthy Blue Members



Participants can redeem some benefits through their secure account and can log in to see what they are eligible for. Participants can also request other rewards by calling 833-388-1407 (TTY 711).

Pregnant Women and New Moms

- Support kit for breastfeeding moms
- Home delivered meals after delivery
- Electric Breast Pump for expecting mothers
- Child birth and breastfeeding classes

Active and Healthy Lifestyle

- Access to WW[®]
 (formerly Weight
 Watchers) meetings
 and online
 subscriptions
- Cost of HiSET Exam covered for 16 and older
- Hypoallergenic bedding for qualifying members with asthma

For Kids

Member to one of the following:

- 4-H Club annual members for members age 5-18
- Boy Scout or Girl
 Scout membership for eligible members K-8
- Participating Boys &
 Girls Clubs for eligible
 members 6-18 (does
 not include
 summer/program
 fees)

For more information visit Healthy Blue MO HealthNet MC Benefits

Additional Benefits At No Cost For Home State Health Members



For more information visit Home State Health **Benefits**

After School Programs

School aged members receive a year membership to a youth club

Baby Showers for Mom

The plan hosts fun and informative baby showers for moms-to-be

Pacify

Provides pregnant members with direct access to a lactation consultant, pediatric dietician or nurse for immediate assistance

Asthma Waves Program

Provides help for treatment and control of asthma symptoms. Members enrolled in program will receive a peak flow meter.

Weight Watchers

A program that works towards better eating and lifestyle habits. Members must meet program requirements to participate.





Additional Benefits At No Cost For United Health Care Members

Mom's Meals

Pregnant members can receive 30 frozen meals (2 meals per day for 15 days) delivered to their home after delivery.

One Pass

Members 18 years of age and older get access to a large network of national fitness centers.

Sanvello

On-demand app that offers clinical solutions to help dial down the symptoms of stress, anxiety and depression.

Youth YMCA

Members up to 17 years of age can join their local YMCA and participate in programs.

For more information visit United Health Care's website





FEE-FOR-SERVICE



Fee- For-Service Benefits



Adult Day Health Care*



Ambulance
Ambulatory Surgical Center



Birthing Center



Comprehensive Day Rehab (recovery from serious head injury*



Dental Services*



Diabetic Supplies and Equipment*



Diabetes Self Management Training*



Doctor's Office Visits Emergency Room



Durable Medical Equipment



Healthy Children and Youth (HCY)
Services



Laboratory Tests and X-Rays



Vision*

^{*}Benefits that are limited based on your eligibility group or age



Fee-For-Service Benefits



Family Planning Services



Hearing Aids and related Services*



Home Health Care Personal Care*



Hospice* (in the last six months of life



Hospital
Overnight Stay Required



Maternity Benefits Nurse Midwife



Mental Health and Substance Abuse Services



Nursing Facility



Outpatient
No Overnight Stay Required



Pharmacy



Transplant and Related Services



Transportation to Medical Appointments*

^{*}Benefits that are limited based on your eligibility group or age



MO HealthNet Benefit Highlights



Dental



Durable Medical Equipment



Hearing Aid/Audiology



Mental/Behavioral Health



Optical



Non-Emergency Medical Transportation





Dental Benefits

There are two dental benefit packages:

Comprehensive Dental

- Periodic exams
- Imaging
- Preventative
- Sealants
- Orthodontics
- Fillings
- Prophylaxis
- Crowns
- Root Canals
- Extractions
- Dentures



Limited Adult Dental

- Limited Oral Evaluations
- Imaging
- Extractions
- Prophylaxis
- Fillings
- Crowns
- Restoration

These are not all inclusive lists of services



Comprehensive vs. Limited

Children under 21 or persons under a category of assistance for pregnant women, the blind or participants residing in a nursing facility.

Participants over 21 who are **not** under a category of assistance for pregnant women, the blind or participants residing in a nursing facility.

Dental Rate Increase



PROVIDER BULLETIN

Volume 45 Number 15 http://dss.mo.gov/mhd/ July 29, 2022

RATE UPDATE FOR DENTAL SERVICES

Applies to: MO HEALTHNET FEE-FOR-SERVICE DENTAL PROVIDERS

Effective date: July 1, 2022

MAXIMUM ALLOWABLE RATE INCREASE

APPLICABILITY

Maximum Allowable Rate Increase

Pending Centers for Medicare & Medicaid Services (CMS) approval, effective for dates of service on and after July 1, 2022, the MO HealthNet Division (MHD) will increase the fee-for-service maximum allowable rates for the dental services listed in Attachment A. Upon approval of the State Plan amendment by CMS, MHD will update the claims processing system with the indicated maximum allowable reimbursement rates and reprocess claims paid for dates of service on or after July 1, 2022.

Attachment A lists the affected dental procedure codes and the new rates.

Attachment A

CDT	<u>Description</u>	Rate as of 7/1/22
D0120	Periodic Oral Examination	\$48.80
D0140	Limited Oral Evaluation - Problem Focused	\$71.20
D0145	Oral Evaluation For A Patient Under Three Years Of Age And Counseling With	\$63.20
D0150	Comprehensive Oral Evaluation	\$83.20
D0160	Detailed And Extensive Oral Evaluation - Problem Based, By Report	\$136.00
	Re-Evaluation, Problem Focused, (Established Patient; Not Post-	
D0170	Operative Visit)	\$65.60
D0171	Re-Eval Post-Op Visit	\$66.40
D0210	Intraoral Complete Film Series	\$123.20
D0220	Intraoral Periapical First	\$27.20
D0230	Intraoral Periapical Ea Add	\$23.20
D0240	Intraoral Occlusal Film	\$36.80
D0250	Extraoral 2d Project Image	\$56.00
D0251	Extraoral Posterior Image	\$64.00
D0270	Dental Bitewing Single Image	\$27.20
D0272	Dental Bitewings Two Images	\$41.60
D0273	Bitewings - Three Images	\$50.40
D0274	Bitewings Four Images	\$60.00

This is not an all inclusive list. See <u>Dental Bulletin</u> for additional information.

Medicaid in Missouri





Approximately
12.7% of all
Missourians
(785,000
people) live in
families with
incomes below
the federal
poverty level.



For example, a
family of 4 (2
adults and 2
children) would
earn less than
\$27,479 a year. In
that family there is
no extra money
after providing for
the bare
necessities.



For approximately 1 out of every 8 Missourians any medical and dental care received is through Medicaid.

Reasons to Accept Medicaid



Helps the most vulnerable in your community.

With the fee increase, you are still able to provide care without a financial loss.

You are able to "give back" to your community.

You are able to provide preventive care to children and give them a "dental home."

You do not have to provide care to everyone, you can limit the number of patients you decide to care for.

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You can help your local hospital by keeping non-traumatic dental pain patients out of the Emergency Department.

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You can set an example to your dental community that you are willing to care for the underserved.

.....

Many patients have to travel long distances and have long waits for care, you can help to alleviate this tragic situation.



Who are our Medicaid patients?

- Single Moms, possibly your own assistant's children
- Foster kids
- Low income adults (working poor)
- Blind
- Disabled





Medicaid Dental Rate Comparison

	Top Denta	Top Dental Code Fees				
			Other			
<u>Procedure</u>	Dental Code	Office Fee	Insurance	Medicaid		
Periodic Exam	D0120	\$ 71.00	\$ 66.00	\$ 48.80		
Limited Exam	D0140	\$ 85.00	\$ 78.00	\$ 71.20		
Under 3 Exam	D0145	\$ 81.00	\$ 66.00	\$ 63.20		
Comp Exam	D0150	\$ 91.00	\$ 84.00	\$ 83.20		
PA	D0220	\$ 37.00	\$ 19.00	\$ 27.20		
PA Add	D0230	\$ 37.00	\$ 16.00	\$ 23.20		
Occlusal	D0240	\$ 43.00	\$ 26.00	\$ 36.80		
PANO	D0330	\$ 125.00	\$ 72.00	\$ 104.80		
Child PROPH	D1120	\$ 80.00	\$ 45.00	\$ 62.40		
Fluoride	D1206	\$ 48.00	\$ 31.00	\$ 36.80		
Resin 1 Post	D2391	\$ 164.00	\$ 103.00	\$ 169.60		
Resin 2 Post	D2392	\$ 180.00	\$ 137.00	\$ 214.40		
Resin 3 Post	D2393	\$ 206.00	\$ 152.00	\$ 264.00		
PRIORCCRM	D2929	\$ 259.00	\$ 283.00	\$ 344.80		
SSC	D2930	\$ 265.00	\$ 188.00	\$ 244.80		
PULP	D3220	\$ 164.00	\$ 142.00	\$ 188.80		
Extraction	D7140	\$ 164.00	\$ 89.00	\$ 220.80		



MO HealthNet Resources

MO HealthNet offers many resources and trainings to assist providers. Visit the MO HealthNet Provider Page for the resources below and more.

MO HealthNet Provider Bulletins

MHD Resources

MO HealthNet Provider Hot Tips

MO HealthNet Education Resources



FFS Participants FAQs

https://dss.mo.gov/mhd/files/FAQ-Fee-

<u>For-Service-Participants.pdf</u>

MC Participants FAQs

https://dss.mo.gov/mhd/participants/mc/files/managed-care-participants.pdf



MHD Education and Training

MHD Education and Training instructs providers on navigating provider resources, proper billing methods and procedures for claim filing via eMOMED.



MHD.Education@dss.mo.gov



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